

SCHEDULE OF EVENTS



Salt Lake City, Utah May 3 <u>– 6, 2009</u>

SCHEDULE OF EVENTS

SATURDAY, 5/2/2009

TIME	Event	LOCATION
8 am - Noon	WACUBO BOARD MEETING	FOUNTAINBLEAU
1 - 5:00 рм	REGISTRATION	GRAND RECEPTION

SUNDAY, 5/3/2009

Тіме	Event	LOCATION
6 ам - 1:00 рм	Golf Tournament	THANKSGIVING POINT / BUS LEAVES FROM SOUTH EXIT
8 am - 5:00 pm	REGISTRATION	GRAND RECEPTION A&B
8:15 - 10:30 am	Mormon Tabernacle Choir - "Music & the Spoken Word"	MEET IN HOTEL LOBBY
2 - 4:00 PM	INFORMATION EXCHANGE OPENING EVENT	GRAND BALLROOM
2:30 - 3:30 рм	INFORMATION EXCHANGE / ICE CREAM SOCIAL SPONSORED BY UGL UNICCO	GRAND BALLROOM
4 - 5:00 рм	NEWCOMERS RECEPTION SPONSORED BY TIAA-CREF	SAVOY
5 - 10:00 рм	OPENING RECEPTION & DINNER AT PARK CITY – SPONSORED BY FOLLETT HIGHER EDUCATION GROUP	OLYMPIC PARK - PC / BUS LEAVES FROM SOUTH EXIT

MONDAY, 5/4/2009

TIME	Event	LOCATION	
7 ам -	REGISTRATION	GRAND RECEPTION	
4:30 PM	REGISTRATION	A&B	
7 - 8:15 AM	INFORMATION EXCHANGE / CONTINENTAL	GRAND BALLROOM	
7 - 8:13 AM	BREAKFAST - SPONSORED BY COMMONFUND		
8:15 -	WELCOME ADDRESS SPEAKER: PRESIDENT	IMPERIAL A	
8:30 AM	MICHAEL K. YOUNG, THE UNIVERSITY OF UTAH		
	KEYNOTE ADDRESS SPEAKER: CHAD HYMAS		
8:30 -	PRESENTATION TITLE: WHO NEEDS LEGS	IMPERIAL A	
9:30 AM	WHEN YOU HAVE WINGS SPONSORED BY:	INFERIAL A	
	BON APPETIT MANAGEMENT COMPANY		

DESCRIPTION: Today more than ever, business officers are looking for direction and solid answers to unprecedented challenges and levels of stress. Chad Hymas has spent the last three years developing solutions that have transformed his life. His stories are moving, his courage unprecedented, and his insights... profound. In this presentation, Chad will teach you to:

- Conquer the emotional paralysis that robs vision
- · Turn obstacles into incredible opportunities
- · Harness the power of change and rise above to progress
- Tap into unseen personal power and inner strength to rejuvenate while accomplishing goals

	GENERAL SESSION 1 SPEAKER:	
	DAVE FROHNMAYER, PRESIDENT,	
9:30 -	UNIVERSITY OF OREGON	
9:30 - 10:30 ам	PRESENTATION TITLE: WEATHERING THE	IMPERIAL A
	IMPERFECT STORM: RESTORING PERSPECTIVE	
	IN HIGHER EDUCATION	
	SPONSORED BY: SPRINGBOK SERVICES	
DESCRIPTION: Economic turbulence and personal challenges of university and college leadership.		

Тіме	Event	LOCATION
10:30 - 11:30 ам	INFORMATION EXCHANGE / REFRESHMENT BREAK – SPONSORED BY: CHARTWELLS EDUCATIONAL DINING SERVICES	GRAND BALLROOM
11:30 ам - 12:30 рм	CONCURRENT SESSION 1 SPEAKER: PRESIDENT STAN L. ALBRECHT, UTAH STATE UNIVERSITY; PRESIDENT MICHAEL BASSIS, WESTMINSTER COLLEGE; PRESIDENT CYNTHIA A. BIOTEAU, SALT LAKE COMMUNITY COLLEGE; PRESIDENT DAVE FROHNMAYER, UNIVERSITY OF OREGON PRESENTATION TITLE: PRESIDENTS' PANEL: WHAT DO OUR PRESIDENTS NEED FROM US?	IMPERIAL A

DESCRIPTION: Hear from a panel of Presidents about "What a University President needs from the business side of the institution." Discuss the characteristics and skills today's ideal University Business Officer should possess, and take the opportunity to ask the Presidents your burning questions. Presidents from all Carnegie classifications will discuss the unique challenges and opportunities they face when serving their stakeholders. Make sure that you don't miss this chance to learn from a President's perspective.

CONCURRENT SESSION 2 SPEAKER:	
JAMES A. HYATT, SENIOR VICE PRESIDENT	
FOR BUSINESS AND FINANCE, UNIVERSITY OF	
SOUTH FLORIDA AND PROJECT DIRECTOR AND	
PRINCIPAL INVESTIGATOR NATIONAL CAMPUS	SAVOY
SAFETY AND SECURITY PROJECT	
PRESENTATION TITLE: FINDINGS FROM	
THE NATIONAL CAMPUS SAFETY AND	
SECURITY PROJECT	

DESCRIPTION: This session will provide an overview of the National Campus Safety and Security Project, a collaborative effort by the leading higher education associations to provide guidance on addressing the complex issues of campus safety and emergency preparedness. The findings of recent regional, national and state studies on campus safety and security will be highlighted. In addition, the results of a national survey of NACUBO member institutions will be presented.

CONCURRENT SESSION 3 SPEAKER:	
TIMOTHY R. CLARK, PH.D., PRESIDENT &	
CEO, TRCLARK LLC, VICE CHAIR, BOARD OF	
TRUSTEES, UTAH VALLEY UNIVERSITY	MURANO
PRESENTATION TITLE: LEADING CHANGE IN	
HIGHER EDUCATION: NEW CONCEPTS AND	
TOOLS FOR LEADERS	

DESCRIPTION: Dr. Clark will address break-through concepts and tools from his research and landmark book: *Epic Change: How to Lead Change in the Global Age (Wiley/Jossey-Bass 2008)*. He will discuss the context of the global age and the defining characteristics of complexity and speed. He will then introduce a critical distinction between early and late-stage failure patterns among large-scale organizational change initiatives. Participants will come away from the session with a deeper understanding of vital change leadership issues and some practical tools that they can apply to change initiatives they are charged to lead.

CONCURRENT SESSION 4 TALES FROM	
THE FRONT - SPEAKER: COLLEEN NICKLES,	
ASSISTANT VICE CHANCELLOR, FINANCIAL	
SERVICES DIVISION, CALIFORNIA STATE	
UNIVERSITY SYSTEM; TIM SKELLY, CIMA, CITI	ENVOY
INSTITUTIONAL CONSULTING	
PRESENTATION TITLE: WHAT RECENT MARKET	
EVENTS TAUGHT US ABOUT A PRUDENT	
INVESTMENT PROCESS	

TIME EVENT	LOCATION
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DESCRIPTION: The past year saw nearly unprecedented events unfold in the world's financial markets. This session will provide real-life insight into the management of investment strategies and deliver actionable advice about the proper positioning of portfolios to meet your institution's long-term financial objectives. This presentation will also feature a case study from the California State University System.

	CONSTITUENCY LUNCHES – SMALL INSTITU- TIONS SPONSORED BY MOSS ADAMS LLP	Imperial C		
12:30 - 1:45 рм	CONSTITUENCY LUNCHES - COMPREHENSIVE/ DOCTORAL/RESEARCH INSTITUTION SPONSORED BY ARMSTRONG GROUP, MERRILL LYNCH PRIVATE BANKING	IMPERIAL B		
	CONSTITUENCY LUNCHES - COMMUNITY Colleges Sponsored by Nelnet Business Solutions	IMPERIAL D		
1:45 - 2:30 рм	INFORMATION EXCHANGE DESSERT – SPONSORED BY SUNGARD HIGHER EDUCATION	GRAND BALLROOM		
2:30 - 3:30 рм	GENERAL SESSION 2 SPEAKER: MARIANNE JENNINGS, PROFESSOR, WPC MANAGEMENT, ARIZONA STATE UNIVERSITY PRESENTATION TITLE: WORKING TO BRING ETHICS AND AN ETHICAL CULTURE INTO OUR ACADEMIC WORLD SPONSORED BY SPRINGBOK SERVICES	IMPERIAL A		

DESCRIPTION: Business officers all face daily pressures and demands for results: keep costs down; generate dollars through donations and grants; cope with declining state support; and make sure our rankings don't drop. Given all of these pressures, we have yet to create the necessary governance and cultural elements to guarantee that we don't compromise our ethics in reaching our goals. This presentation will answer the following questions: What do we need in order to ensure an ethical culture? How can we keep our ethical standards at the forefront and be leaders on our campuses?

	CONCURRENT SESSION 5	
	SPEAKER: KEVIN ROBINSON, CIA, CFE, EX-	
3:40 -	ECUTIVE DIRECTOR OF INTERNAL AUDITING,	SAVOY
4:40 PM	AUBURN UNIVERSITY	SAVOY
	PRESENTATION TITLE: MANAGING THE RISKS	
	ASSOCIATED WITH OCCUPATIONAL FRAUD	

DESCRIPTION: Take a fast paced tour into the world of fraud by looking at current trends, the environment where fraud occurs, the characteristics of perpetrators, common "red flags," and much more. This session focuses specifically on the higher education environment, so you will benefit from the lessons other institutions have learned in confronting fraud and will be better prepared to proactively manage this unique and unfortunate risk all institutions face.

C	ONCURRENT SESSION 6	
s	PEAKER: ROGER GOODMAN, VICE PRESIDENT	
A	ND TEAM LEADER U.S. HIGHER EDUCATION	
A	ND NOT-FOR-PROFITS RATINGS TEAM	
м	OODY'S INVESTORS SERVICE; DOUGLAS J.	
ĸ	ILCOMMONS, SENIOR DIRECTOR, EDUCATION	IMPERIAL A
&	NONPROFIT INSTITUTIONS, FITCH RATINGS;	IMPERIAL A
S	TANDARD & POOR'S - CARLOTTA MILLS,	
A	SSOCIATE DIRECTOR, PUBLIC FINANCE HIGHER	
E	DUCATION & NON-PROFITS.	
P	RESENTATION TITLE: RATING AGENCIES PANEL	
S	PONSORED BY MULTNOMAH GROUP	

Тіме	Event	LOCATION
DESCRIPTION:	A moderated session with a panel of experts in the inve	stment field and from
various Rating	Agencies. Given the current economy and changes ahe	ad, they will be discuss-
ing a range of t	opics including:	
 Endowmen 	t funds and UPMIFA	
 Evaluating 	the long-term vs. short-term impact on decisions and ra	atings
Current eco	nomic environment and the effect on ratings	-
And much	more	
	CONCURRENT SESSION 7	
	SPEAKER: FRANK M. POWELL, PH.D,	
	PROFESSOR AND SUSTAINABILITY LIAISON,	
	FURMAN UNIVERSITY	Murano
	PRESENTATION TITLE: FUTURE-PROOFING OUR	
	Colleges and Universities through	
	SUSTAINABILITY PLANNING AND INNOVATION	
DESCRIPTION:	The fundamental lessons of sustainability must be learn	ed if our species is going
to flourish in th	he coming decades. In a future of constrained resources,	higher education may
be the best pos	itioned to understand, articulate, and make rapid and ne	eeded change. Immedi-
ate and substan	tial investment of personnel, programming, and money	can help "futureproof"
our institutions	so that we can avoid the fall and begin to fly.	
	CONCURRENT SESSION 8 TALES FROM THE	
	FRONT - SPONSORED BY: GUIDANT GROUP	
	SPEAKER: CLARE HANSEN-SHINNERL, ASSIS-	
	TANT VICE PRESIDENT, BUSINESS SERVICES,	

ENVOY

employees with temporary staff in order to ensure a smooth operation during peak periods, extended absenteeism, or special projects. This session will highlight why USC's strategic analysis resulted in a decision to outsource its temporary staffing program to a Managed Service Provider (MSP), and how the MSP model has improved customer service, mitigated institutional risk, reduced costs, and simplified the administrative infrastructure.		
4:40 - 5:45 рм	INFORMATION EXCHANGE / WINE & CHEESE RECEPTION – SPONSORED BY: KEYBANK	GRAND BALLROOM
5:45 - 6:30 рм	INSTITUTES' RECEPTION	IMPERIAL RECEPTION A & B
6:30 - 8:30 рм	HISTORIC DOWNTOWN WALKING TOUR	MEET IN HOTEL LOBBY
8:30 - 11 рм	SWEETS IN THE SUITE - SPONSORED BY: FOLLETT HIGHER EDUCATION GROUP	GRAND SALON

UNIVERSITY OF SOUTHERN CALIFORNIA

MSP MODEL PROVED THE BEST OPTION

SPONSORED BY GUIDANT GROUP

PRESENTATION TITLE: OUTSOURCING TO A

MANAGED SERVICE PROVIDER (MSP): WHY A

DESCRIPTION: Like most other academic institutions, USC augments the talents of its

TUESDAY, 5/5/2009

Тіме	Event	LOCATION
8 AM -	REGISTRATION	GRAND RECEPTION
4:00 PM	REGISTRATION	A & B
8 - 9:15 AM	GENERAL MEMBERSHIP BREAKFAST	GRAND SALON
	GENERAL SESSION 3	
9:15 -	SPEAKER: STEVE L. ROBBINS, PH.D.	IMPERIAL A
10:15 AM	PRESENTATION TITLE: AN OPEN MIND IS A	
	TERRIBLE THING TO CLOSE	

TIME	EVENT	

LOCATION

DESCRIPTION: We live in an environment of "complexity," which, if one expects to thrive, requires an open mind that can entertain multiple perspectives. Hear about insights from the world of cognitive science behind open (and closed) mindedness, and about actions we can take to become more open-minded, creative, and innovative and less unintentionally intolerant. Don't miss what many call the best "diversity" message you have ever heard.

10:15 - 11 ам	INFORMATION EXCHANGE / REFRESHMENT BREAK - SPONSORED BY: JOHNSON CONTROLS	GRAND BALLROOM
11 am - Noon	CONCURRENT SESSION 9 SPEAKER: JERRY FARLEY, PRESIDENT, WASHBURN UNIVERSITY PRESENTATION TITLE: ACCOUNTING STANDARDS UPDATE	Imperial A

DESCRIPTION: Pacioli wrote about accounting rules over 500 years ago. The concepts he described have remained, for the most part, unchanged. One might think that accounting would not often change, but the accounting gods at FASB and GASB regularly prescribe new standards. This session will focus on recently issued standards applicable to higher education and the potential impact they may have on our accounting transactions and financial reporting. For the accountophile this is a session not to miss.

CONCURRENT SESSION 10	
SPEAKER: CHENEY ENG-TOW,	MURANO
SPECIAL AGENT, FBI	MURANO
PRESENTATION TITLE: CYBERCRIME TODAY	
PRESENTATION TITLE: CYBERCRIME TODAY	

DESCRIPTION: Cybercrimes continue to grow and computers are used in almost every type of crime. Hear how educational institutions are affected by cybercrimes and what you can do to help protect your institution. Also learn about the current cybercrime trends, and about the most prevalent cases worked by the FBI.

CONCURRENT SESSION 11	
SPEAKER: MARK TAYLOR, M.S.W., ED.D.	SAVOY
PRESENTATION TITLE: MANAGING FOR SUC-	SAVOT
CESS IN THE MULTIGENERATIONAL WORKPLACE	

DESCRIPTION: Today's workplace can be an exciting mixture of four generational cohorts; Traditionals, Boomers, Xers and our youngest workers from Generation NeXt. Issues of managing "mixed" generational groups, and the readiness of young people and recent graduates to enter the workforce, has become a major concern for many businesses--including colleges. This workshop will address the generational issues and dynamics in the workplace with suggestions for developing the most positive and effective work setting for all workers.

CONCURRENT SESSION 12 TALES FROM THE	
FRONT - SPEAKER: LINDA MAKIN, EXECUTIVE	
DIRECTOR OF PLANNING AND BUDGET, UTAH	
VALLEY UNIVERSITY; AND DR. CAMERON	
MARTIN, ASSISTANT COMMISSIONER FOR	ENVOY
PLANNING AND ADMINISTRATION, UTAH	
SYSTEM OF HIGHER EDUCATION	
PRESENTATION TITLE: INTEGRATED PLANNING,	
BUDGETING AND ACCOUNTABILITY	

DESCRIPTION: With higher education resources becoming increasingly scarce, a management system linking planning, budgeting, and assessment functions is critical to the success of institutions. In an effort to unify planning efforts and integrate budgeting with planning, Utah Valley University has successfully developed and implemented a Planning, Budgeting and Accountability (PBA) process which ensures that planning is a process, not an event. Participants will learn techniques for engagement of internal and external constituencies in the planning process, learn a model that directly connects resource allocation to planning as well as to accountability measures, and explore strategies for implementation and continued process improvement.

NOON -	MEMBER APPRECIATION LUNCHEON	IMPERIAL B
1:30 PM	SPONSORED BY: WELLS FARGO BANK	IMPERIAL B

TIME	Event	LOCATION	
	CONCURRENT SESSION 13		
	SPEAKER: ALAN BOND, MANAGING DIRECTOR,		
1:30 -	BOND LOGISTIX ED OSWALD, PARTNER, ORRICK	SAVOY	
2:30 рм	PRESENTATION TITLE: POST ISSUANCE		
	COMPLIANCE		
DESCRIPTION:	This session will give an overview and detailed informati	on regarding the new	
	nitiative in Tax Exempt Bond Post Issuance Compliance		
	et you and your organization? Speakers from Bond Logis		
sharing their p	rofessional opinion on the initiative and its impact on hig	ther education.	
	CONCURRENT SESSION 14		
	SPEAKER: JENNIFER FOUTTY, EXECUTIVE		
	DIRECTOR, KUALI	Murano	
	PRESENTATION TITLE: KUALI: PAST, PRESENT,		
	AND FUTURE		
	Kuali began with six universities and NACUBO collabo		
	al System dedicated to serving institutions of higher educ		
	ry of Kuali, now meet the Foundation's Executive Direct		
ect's future, the	benefits and risks, and plans for ensuring sustainability a	ind viability.	
	CONCURRENT SESSION 15		
	SPEAKER: STEVE ROBBINS, PH.D.	IMPERIAL A	
	PRESENTATION TITLE: WHAT DOES DIVERSITY		
	HAVE TO DO WITH CREATIVITY?		
	DESCRIPTION: The need for creativity and innovation in any organization is a given, and yet		
	ions limit their creativity by limiting their diversity. Wha		
	inclusive environments are the same ones that foster create		
	s, how do organizations hurt themselves when employees d knowledge economy where "ideas rule"? Get answers to		
	in this enlightening workshop.	b these and other impor-	
tant questions i	CONCURRENT SESSION 16 TALES FROM		
	CONCURRENT SESSION 16 TALES FROM THE FRONT - SPEAKER: TOM GAFFERY,		
	Administrative Project coordinator,		
	OFFICE OF THE VICE PRESIDENT FOR		
	Administration, California State		
	University, Fresno; Desirae Washington,		
	OFFICE OF THE VICE PRESIDENT FOR	ENVOY	
	Administration, California State		
	UNIVERSITY, FRESNO.		
	PRESENTATION TITLE: DEMYSTIFYING THE		
	SIGNS OF CHANGE WITH AN INTEGRATED		
	COMMUNICATION PLAN		
DESCRIPTION:	At California State University, Fresno, numerous constru	ction projects occurred	
simultaneously	requiring building openings, building closures and persor	nnel moves across	
	campus. With the reopening of the expanded Henry Madden Library, users wanted and needed		
detailed information about moves going on and relocations that were planned in the future. "The			
	Year of the Move" was the result of these needs, and a desire for an integrated, creative approach		
	to communications. Rather than focus on facility changes and moves individually, the "Year of		
	tes a place where the campus community can see the com		
	moves and other moves on campus. It has been a learning experience as we enhance the website		
	as we receive requests for information. Others will be able to learn from this program how an		
	keting plan for communications can be a valuable tool on	a university campus.	
2:30 -	INFORMATION EXCHANGE / REFRESHMENT	GRAND BALLROOM	
3:30 PM	BREAK SPONSORED BY: STANDARD & POOR'S		

Тіме	Event	LOCATION
3:30 - 4:30 рм	GENERAL SESSION 4 SPEAKER: KIRK L. JOWERS, DIRECTOR OF THE HINCKLEY INSTITUTE OF POLITICS AND PARTNER, CAPLIN & DRYSDALE PRESENTATION TITLE: OBAMA'S FIRST 100 DAYS: THE CHANGING POLITICAL CLIMATE AND ITS IMPACT ON HIGHER EDUCATION	IMPERIAL A

DESCRIPTION: On November 4, 2008, Barack Obama swept the election with an overwhelming Electoral College victory, and the Democratic Party enjoyed significant gains in the United States Senate and House of Representatives. Hear about the tremendous challenges Obama and the Democratic Party faced, the status of these challenges, and the prospects for higher education in this new political environment.

6:30 -	ANNUAL RECEPTION - SPONSORED BY:	IMPERIAL
7:30 РМ	GEORGE K. BAUM AND COMPANY	RECEPTION
7:30 -	BANQUET AND DANCE – SPONSORED BY:	IMPERIAL B.C.D
10:30 PM	BARNES AND NOBLE COLLEGE BOOKSELLERS	IMPERIAL B,C,D

WEDNESDAY, 5/6/2009

TIME	Event	LOCATION
7:30 - 9 AM	BOARD OF DIRECTORS MEETING	FOUNTAINBLEAU
8 - 9:00 am	Continental Breakfast – Sponsored by: EMIA	GRAND BALLROOM A&D
9 - 10:45 ам	GENERAL SESSION 5 SPEAKER: TOM CHAMPOUX, PRESIDENT, EFFECTIVENESS INSTITUTE PRESENTATION TITLE: REGAINING PERSPEC- TIVE TO LEAD THROUGH CHANGING TIMES SPONSORED BY: SODEXO EDUCATION	IMPERIAL A
interdependent Change and Cl effective leader	The pursuit of excellence demands a simultaneous effort in three distinct yet t areas: Leadership, Change, and Quality. Quality cannot be attained without hange cannot be accomplished without Leadership. In today's "interaction age," s must be more facilitative and process oriented to understand the needs of people ze on their individual strengths. At the same time, these leading business officers	

cycle of change	ycle of change.			
10:45 -	PROFESSIONAL DEVELOPMENT SCHOLARSHIPS			
11 AM	DRAWINGS & CLOSING REMARKS	IMPERIAL A		

need to understand their own needs so they are able to continue providing leadership in the

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